



# Product Release Notes October 7, 2021:

## Order Management Updates:

### Enhancement Overview:

Enhancement Name	Order Management Website & Application	Encompass	Integration API XML	Other
<b>Title:</b> Pull Loan Amount of Last Refinance custom field into Title Order		X		
<b>User Interface:</b> Update appraisal reassignment workflow – UI	X			
<b>Appraisal:</b> Add pending appraisal Assignment Confirmed	X			
<b>Appraisal:</b> Add appraisal assignment Confirmed Status	X			
<b>Appraisal:</b> Mailer service - QA4 build and deployment stand-up	X			
<b>Appraisal:</b> Mailer Service – SIT Build and deployment stand-up	X			
<b>Appraisal:</b> Mailer Service – Documents not writing to the output folder	X			
<b>Appraisal:</b> Reassigned order notification	X			

<b>Appraisal:</b> Error inputting negative invoice adjustment on provider UI	X			
<b>Appraisal:</b> Issue reassigning after AMC appraiser assignment	X			
<b>Appraisal:</b> Modify Appraisal Reassignment Order Note message (Removing AMC2 name)	X			
<b>API:</b> Update Create user API			X	
<b>API:</b> Create API to iFrame the Credit Card Auth.Net screen			X	
<b>Feature Flags:</b> LVS Implement Feature Flag				X
<b>Feature Flags:</b> Solidifi Implement Feature Flag				X

<p><b>Pull Loan Amount of Last Refinance custom field into Title Order</b>  Updated functionality, so on refinance loans, the loan amount of the last refinance is pulled from a custom field and populated in <b>Order Management Orig Loan Amt</b>, rather than the default Encompass field 25.</p>	OM-1281
<p><b>Appraisal Reassignment Workflow user interface update</b>  Added the ability to access an existing appraisal order on a loan, and if the loan has multiple appraisal orders, Order Management defaults the broker's landing page to the most recent active appraisal order. If no active orders exist, the broker's landing page defaults to the most recent inactive order.</p>	OM-1453
<p><b>Added Pending Appraisal Assignment Confirmed</b>  Updated the Appraisal Order workflow to display <i>Pending Appraiser Assignment Confirmed</i> as the next step in the workflow, once the AMC selects Appraiser Assigned. This ensures the lender is aware of the appraisal order status.</p>	OM-1620
<p><b>Added Appraisal Assignment Confirmed status</b>  Updated the Appraisal Order workflow to change the status to <i>AMC Appraiser Assignment Confirmed</i> as the next step in the workflow, once the AMC selects the green check mark next to Pending Appraiser Assignment Confirmed. This ensures the lender is aware of the appraisal order status.</p>	OM-1685

<p><b>Appraisal Mailer Service built in QA4</b> ClosingCorp built the Appraisal Mailer Service in the QA4 environment, so developer/QA validators can issue code corrections and improvements on this application service that can be deployed to our production environment.</p>	OM-1703
<p><b>Appraisal Mailer Service built in SIT</b> ClosingCorp built the Appraisal Mailer Service in the QA4 environment, so developer/QA validators can issue code corrections and improvements on this application service that can be deployed to our production environment.</p>	OM-1704
<p><b>Appraisal Mailer Service generates documents in output folder</b> Updated functionality so the Appraisal Mailer Service generates PDF documents in the output folder and includes a cover sheet.</p>	OM-1705
<p><b>Reassigned order notification</b> Order Management notifies lenders, in a separate queue, when a cloned appraisal order has been created. This prevents lenders from spending time searching for cloned orders with new reference IDs.</p>	OM-1712
<p><b>Negative invoice adjustment amounts allowed</b> When updating an invoice, Order Management now allows users to enter a negative amount in the adjustment field, found on the Update Charges pop-up. This ensures the correct charge is reflected on the invoice.</p>	OM-1742
<p><b>AMC Appraiser reassignment at any stage</b> Reconfigured the reassignment process to bypass the <i>Appraiser Assign</i> hard stop status message, so lenders can initiate an appraisal reassignment at any stage in the order lifecycle.</p>	OM-1745
<p><b>Modified Appraisal Reassignment order note message</b> Updated the note that Order Management creates when an appraisal order is reassigned, to read <i>AMC Reassigned</i>.</p>	OM-1746
<p><b>Solidifi Inspection Completed</b> The <i>Inspection Completed</i> status message now displays in Order Details on the Order Status user interface.</p>	OM-1793
<p><b>Created API to iFrame to support Credit Card processing</b> Developed an iFrame API call to support credit card processing for Title, Appraisal, and Flood services.</p>	OM-1796
<p><b>LVS Implement Feature Flag</b> Implemented Feature Flags for LVS that will allow Order Management to put code into production with features turned off. This will allow ClosingCorp to mitigate the risk and QA work associated with removing code out of SIT prior to a production release.</p>	OM-1855
<p><b>Solidifi Implement Feature Flag</b> Implemented Feature Flags for Solidifi that will allow Order Management to put code into production with features turned off. This will allow ClosingCorp to mitigate the risk and QA work associated with removing code out of SIT prior to a production release.</p>	OM-1857

To take advantage of this feature, contact [Support@Closing.com](mailto:Support@Closing.com) or designated Account Manager.