

Product Release Notes February 9, 2022:

Order Management Updates:

Enhancement Overview:

Enhancement Name	Order Management Website & Application	Encompass	Integration API XML	Other
Appraisal/Title: Suppress new email notifications in the Order Request for create new user functionality			х	
API: Lender Cancel Title Order			х	
XML: Lender Cancel Title Order – Web			х	
Title: Title Provider Internal Notes	х			
Permissions: Cancel Pre-allocation	х			
Title: Update logic when Encompass sends Marital Status	х	х		
XML: Add CEMA and construction-to- Perm to Title Web Order			х	
UI: Add CEMA and Construction-to- Perm to Title Order	х			
API: Add CEMA and Construction-to- Perm Title Order API			х	
UI: Cancel Title Order Provider	Х			
Logging: Expand CCOM Logging – Lender				х

Suppressed new email notifications in the Order Request for create new	OM-1821
user functionality Added the ability to suppress email notifications in the "order request/create user" functionality, so the lender can eliminate unnecessary emails when users are Single	
sign-on capable.	
Lender Cancels Title Order API	OM-1830
Added the ability to cancel a Title product order through the API, so the provider is aware when to stop working on the transaction and does not require the provider to send a cancellation status.	
Lender Cancels Title Order Web	OM-1853
Added the ability to cancel a Title product order through the display without involving the Title provider, so they are aware when to stop working on the transaction and do not require the provider to send a cancellation status.	
Title Provider Internal Notes	OM-2164
Added the ability to create notes on the Title provider accounts, so client services support can be more efficient when recording internal details regarding each provider.	
Cancel Pre-Allocation Permissions	OM-2281
Enhanced functionality so users can cancel a pre-allocated loan record through the website, by user role, so they can control which users have permission to cancel a Title pre-allocation.	
Updated logic when Encompass sends Marital Status	OM-2302
Enhanced functionality so the Title provider can receive a NULL value when the Title	
order contains either a NULL, blank, or an unsupported value for Marital Status, so	
the Title provider is notified that the borrower's Marital Status could be provided.	
Added CEMA and Construction-to-Perm to Title Web Order	OM-2401
Order Management now supports the Construction to Perm values of True/False on the Title Order Request, so the Title provider is aware of the Construction-to-Perm status on the property.	
Added CEMA and Construction-to-Perm to Title Order UI	OM-2408
Added a Const. to Perm drop-down to the <i>Title Order Entry</i> screen, so users can select from the Yes/No values, regarding whether the property is construction to	
perm.	OM-2416
Added CEMA and Construction-to-Perm Title Order API	OIVI-2410
Order Management now supports the Construction to Perm values of Blank/Null.	
True/False already exist in the API, so the Title provider is aware of the Construction-	
to-Perm status on the property. Cancel Title Order Provider	OM-2441
	O.W. 2441
Added the ability to cancel a Title product order through the display, so the Title	
provider receives the information in the outbound XML, and they don't have to send a	
cancellation status message. Also adding a reason code in the cancellation message when the lender submits a cancellation request through the display, so they	
understand the reason for the cancellation.	
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Expanded CCOM Logging - Lender	
Now capturing the following additional information in the App insight and regular	
logging:	
 Including the endpoint for both success and failure messages in the response 	
logging.	
 Adding a new TrackingID field in the Properties section for the 	
request/response message from the provider.	

To take advantage of this feature, contact Support@Closing.com or designated Account Manager.